

October 26, 2004

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1010 Mitchell Street  
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Commissioner Jones  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN. 37243-0505

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T.R.A. DOCKET ROOM

Dear Commissioner Jones:

I have a son that is incarcerated at the Charles Bass Correctional Complex-Main in Nashville. As a retiree, the inmate phone rates are ridiculous. They cost \$1.00 for a ten minutes, so I end up spending \$3.00 for 30 minutes to finish a decent conversation. My son does not have a prison job and can not help and other prisoners are in the same situation.

I'm also tried to make some sense of my having two phone lines with Bell South but one is billed through the phone company and the other one have to have prepaid debit account because I had phone service with MCI for a while and they do things differently which wasn't my fault. Now I just heard that they are talking about going up to \$1.50 without a time duration. This would cost me \$4.50 for a 30-minute call. They could possibly charge families \$1.50 per minute for a local call without time duration standards. I can't afford this!!!

In November, my son will be going to jail at the Criminal Justice Center. They are requesting to go up to \$2.50 for a local call without time duration. There is no justification for these companies wanting to have such outrageous increases.

I ask that you let the phone charges remain the same and cap the duration to 30 minutes per call. As for the reduced time duration of ten minutes at state prisons, please have Global-Tel\*Link refund all the families their money back. We had no warning. I'm so tired.

Please Help,



Sherry Williams

Received  
RON JONES

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